

**From:** [Broadcasting](#)  
**To:** [REDACTED]  
**Subject:** FW: [Ref: CSC2026-4670] CRM:001565008331 [SEC=OFFICIAL]  
**Date:** Thursday, 5 March 2026 10:32:23 AM

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OFFICIAL

FYI- I have filed this in the KJO contacts folder in broadcasting

OFFICIAL

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**From:** ACMA Customer Service Centre <info@acma.gov.au>  
**Sent:** Wednesday, 4 March 2026 12:57 PM  
**To:** Broadcasting <Broadcasting@acma.gov.au>  
**Subject:** [Ref: CSC2026-4670] CRM:001565008331 [SEC=OFFICIAL]

OFFICIAL

Hello,

**FYI**

The CSC received the following correspondence, which may be of interest to your line area.

This request is not captured in the end-to-end reporting process. **No response to the CSC is required.**

[REDACTED] - Client rang up with feedback about Kyle and Jackie O and why ACMA haven't taken action against ARN. Advised the broadcasting process at an enquiries level but as for her call, I wasn't sure if that would be something the LA could consider. I was about to suggest contacting local MP but can't remember if I was able to suggest that. I asked her if she wanted the LA to get back to her and she advised she just wants action and not a fob off phone call. Advised I'd pass her feedback on to the LA.

Kind regards

[REDACTED]  
Enquiries Officer  
Customer Service Centre  
Telephone: 1300 850 115  
Email: [info@acma.gov.au](mailto:info@acma.gov.au)

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